



Product Discontinuance Notification—PDN# 0000452968

August 25, 2026

Dear Valued Customer,

We would like to inform you that the V2403C Series will reach its End of Life (EoL) phase, starting August 25, 2026.

If you need any of these products for an existing project, please contact your Moxa sales representative to place orders before the last-buy date of March 1, 2027. Also, please note that last-buy orders may be subject to availability.

The End of Service (EoS) date will be March 1, 2033. Following this date, all support services—including technical assistance, new software upgrades, and new security fixes—will no longer be available. Hardware warranty, repair, and replacement services remain subject to the standard warranty policy for these products.

Please review the details below to determine how these discontinuances will affect your products and/or operations.

Which products will reach EoL?

The following products will reach EoL. Also, see the models recommended to replace those models that will soon reach EoL, as well as when the replacement models will be available for order.

EOL	Recommended Replacement	Available for Order
V2403C-KL1-T	V2403D Series	2028 Q2
V2403C-KL3-T		
V2403C-KL5-T		
V2403C-KL7-T		

Applicable differences in specifications

The V2403D series has been included in Moxa's Rail BU product roadmap as the successor to the V2403C for relevant applications. The product is currently in the definition phase, and detailed specifications will be made available as soon as they are finalized. For early-stage planning or evaluation needs, please contact your local Moxa sales representative — our team is ready to assist.

Specification	V2403C Series (EoL)	V2403D Series (Replacement)
CPU	Intel® Celeron® 3965U processor Intel® Core™ i3-7100U processor Intel® Core™ i5-7300U processor Intel® Core™ i7-7600U processor	Intel® Core™ 3 100U processor Intel® Core™ 7 150U processor

Please note that all service rules (e.g., warranty) still apply to the EoL products.

If you have any questions, please contact your regional sales representative.